

# TERMS AND CONDITIONS

## PRICING

All prices are subject to change without notice. Orders will be invoiced at prevailing prices at time of shipment. All prices are F.O.B. Sioux Falls, SD

## TERMS

1% 10 Days, Net 30 Days for credit approved accounts unless otherwise stated. Accounts over 30 days past due will be put on credit hold. A service charge of 1 1/2% per month will be charged on all past due accounts. New accounts are required to complete credit application. Initial shipment will be held until credit approval, unless customer requests C.O.D or credit card shipment. Visa and Mastercard also accepted.

## ORDERING

Orders accepted by phone, fax or e-mail. Please order by part number. A \$5 handling fee will be added to all orders less than \$25 net.

## CLAIMS

All claims as to prices, terms, or service must be made within 15 days of invoice date.

## RETURNS

Shipping errors must be reported to us within 10 days and returned with our RGA# and a copy of the order.

All other returns for credit must be made within 60 days and must be approved by A & M Industries. Returns must be freight prepaid and be accompanied by a RGA# and a copy of the invoice. There will be a minimum of 20% restocking charge deducted from credit. Parts returned must be in as-new condition (parts must be free of dirt, tape, and sealants).

**NO RETURNS ACCEPTED AFTER 90 DAYS.**

## SHIPPING

All orders shipped F.O.B. Sioux Falls, SD. UPS shipments are shipped prepaid with charges added to invoice unless customer supplies a freight collect number. Truck shipments ship freight collect. Drop shipments are accepted.

## WARRANTY

A & M Industries warrants the products described herein, to the initial purchaser only, to be free from defects and workmanship for a period of 90 days from the date of shipment by A & M Industries, under normal use and service. A & M Industries sole obligation under this warranty is limited to product replacement. A & M will upon return of the product and examination of the product, replace the failed product only when upon examination by A & M if it is found the product was stored, maintained, installed, and operated in accordance with the terms, conditions and recommendation for use. This warranty shall not apply to any product that has been subject to abuse, negligence, accident, misapplication or to any product that has been altered. A & M Industries does not warrant the suitability of any raw material or fitting for any specific purpose or application. We recommend customer testing be performed to verify the material and fitting qualities for their specific applications. This warranty constitutes A & M Industries sole obligation to damages, whether direct, incidental, or consequential, resulting from the use or performance of the product.